

To our valued patients,

We understand the growing concerns regarding the COVID-19 virus. The health and safety of our staff and our patients is our main priority. We are closely monitoring the situation and are acting accordingly by the guidance of the WHO, CDC, and ADA.

At this time, we are still open and scheduling appointments. Please be aware that we are taking some circumstantial precautions:

FOR PATIENTS WITH UPCOMING APPOINTMENTS:

*If in the last 2 WEEKS, you have traveled internationally or been on a cruise; have been exposed to someone with symptoms of COVID-19 (Fever, Fatigue, Dry cough, shortness of breath); or if you are showing any symptoms of a viral illness, however minor they may be, we are asking that you stay home. Please call and allow us to reschedule your appointment.

*Friends/ family waiting for someone to finish treatment will be asked to wait outside in their vehicle, if applicable. We can call you when your person is finished with treatment. Guardians will be allowed to stay with children under the age of 18.

*We are offering our patients the option to wait in their car to eliminate the need to use the waiting room. You may call and let us know you have arrived and we will meet you at your door when your room is ready.

*Please do not be offended if our team does not hug or shake hands with anyone as we are avoiding any contact without gloves.

*We have removed all comfort items to minimize cross contact between patients such as tv remotes, magazines and toys.

***Upon arrival, we ask that each patient use the provided hand sanitizer at the front desk.**

As dental professionals, we are trained in infection control procedures. We are frequently disinfecting surfaces and have added extra precautions to our high- standard routine of disinfection. We will be disinfecting doorknobs, faucets, pens, clipboards, etc. as well.

Thank you for being flexible on this matter. Our team is committed to you and your well-being! We will be updating information as new details come available. If you have any questions, please feel free to contact us!

Thanks,

Dr Rob Schick DDS